

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

May 5, 2003

IN RE:

ENTERGY ARKANSAS, INC.
PROPOSED POLICY SCHEDULE
NO. 8, QUICK PAY CENTER PAYMENT

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DOCKET NO.
03-00083

ORDER APPROVING TARIFF AMENDMENT

This matter came before Director Deborah Taylor Tate, Director Pat Miller, and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority" or "TRA"), the voting panel assigned in this docket, at the regularly scheduled Authority Conference held on April 7, 2003 for consideration of the application (the "*Application*") by Entergy Arkansas, Inc. ("Entergy" or "EAI") for approval of an amendment to EAI's tariff to provide for a fee for use of certain Quick Payment Centers ("QPCs").

Entergy's *Application* is contained in a letter received by the Authority on January 31, 2003, in which Entergy states that it filed the proposed tariff amendment with the Arkansas Public Service Commission ("APSC") on August 22, 2002. According to the *Application*, the APSC approved the tariff amendment by Order issued on January 27, 2003 after the APSC directed Entergy to file, and Entergy filed, the proposed amendment, which is entitled Policy Schedule No. 8.

Policy Schedule No. 8, which Entergy filed with its *Application*, states that Entergy "has entered into agreements with a number of privately owned retail businesses ("Authorized

QPC(s)”) throughout its service territory creating a network of locations where any EAI customer may present and pay an EAI electric service invoice.”¹ Policy Schedule No. 8 provides that “[w]hen such payment is tendered the Authorized QPC will be allowed to charge a fee of \$0.75 per transaction.”²

Policy Schedule No. 8 further provides, in part:

The Company maintains “free” Quick Pay Centers (“QPCs”) also authorized by the Company and consistent with Order No. 2 in APSC Docket No. 02-150-TF, where customers may present and pay an EAI electric service invoice without charge. All savings achieved through the operation of this schedule will be used to offset the increased cost of “free” QPCs and make improvements to the QPC process. . . .

The Policy does not modify or supersede any of the provisions of any of EAI’s filed and approved Rate Schedules, in particular, the requirement that the Customer must pay the full amount of the invoice by its Due Date to avoid penalty remains unchanged. . . .³

In a response to a data request filed on March 10, 2003, Entergy stated that it has thirty-eight customers in Tennessee and approximately one-third of those customers have made recent payments at QPCs. Entergy stated that none of its QPCs are located in Tennessee. Entergy further stated that the three QPCs that have been used by its Tennessee customers are located in Harrisburg, Osceola, and Trumann, Arkansas, all of which are free sites as described in Policy Schedule No. 8. Entergy stated that the QPCs closest to its Tennessee customers are located in Blytheville, Osceola, Marion, and West Memphis, Arkansas, each of which has a free site.

During the April 7, 2003, Authority Conference, upon consideration of Entergy’s *Application* and the entire record in this matter, the voting panel voted unanimously to approve Entergy’s *Application*.

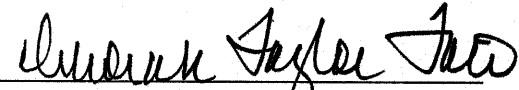
¹ Policy Schedule No. 8, p. 1 (filed with *Application*, January 31, 2003).

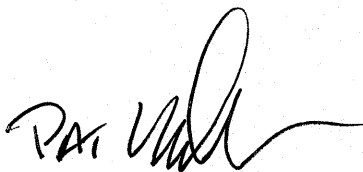
² *Id.*

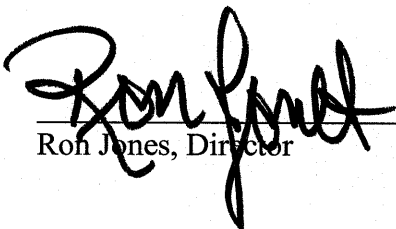
³ *Id.*

IT IS THEREFORE ORDERED THAT:

The *Application* of Entergy Arkansas, Inc. for approval of an amendment to its tariff entitled Policy Schedule No. 8 is approved as filed.


Deborah Taylor Tate, Director


Pat Miller, Director


Ron Jones, Director